

## FAQ's

- [What insurance plans do you accept?](#)
- [What is medical insurance?](#)
- [What is vision insurance?](#)
- [What is the difference between medical and vision insurance?](#)
- [What are your professional fees?](#)
- [Will you accept my copayment for my appointment?](#)
- [How do I know if am I a candidate for LASIK?](#)
- [Will insurance cover LASIK?](#)
- [How do I know if am I a good candidate for contact lenses?](#)
- [What is the cost of a contact lenses exam?](#)
- [Do you speak other languages in your office?](#)
- [Where is your new location?](#)
- [Besides your new location, are there any other changes after your move to the East West Connector?](#)
- [Are you still offering services at the old location on Concord Road?](#)

### **What insurance plans do you accept?**

---

We accept all major medical and vision insurance plans. If your plan is not [listed](#), please ask us if we can check on your benefits.

### **What is medical insurance?**

---

Your medical insurance will cover medical or eye health visits. Medical insurance is used for primary care doctors and specialists. Your doctors at Smyrna Eye Group, P.C. are eye health specialists.

### **What is vision insurance?**

---

Vision insurance covers routine eye examinations and in some cases offers coverage for glasses and contact lenses. Your vision insurance company will be able to explain your benefits to you.

### **What is the difference between medical and vision insurance?**

---

Your medical insurance may cover visits for eye infections or injuries, treatment of eye conditions such as glaucoma or cataracts and special medical tests necessary to evaluate your eye health.

Your vision insurance may cover routine eye exams, glasses and/or contact lenses.

Please contact your insurance company to obtain more information regarding your benefits.

### **What are your professional fees?**

---

The fee for your services depends on the type of examination and tests performed, the doctor's diagnosis and the copayment requirements from your insurance company.

### **Will you accept my copayment for my appointment?**

---

Your insurance company requires us to collect a copayment at the time of your visit. This does not guarantee that your insurance company will pay the entire amount, therefore, you may be responsible for the balance after we file the claim.

### **How do I know if am I a candidate for LASIK?**

---

A complete eye exam will confirm whether you are nearsighted, farsighted and/or have astigmatism.

Also, there must be no ocular health problems present, such as cataracts or untreated glaucoma.

Additional diagnostic testing will be performed to measure the amount of nearsightedness or farsightedness, astigmatism, pupil size, and the thickness and detailed shape of the cornea.

### **Will insurance cover LASIK?**

---

Generally, most insurance companies do not cover LASIK. Some special employee programs, however, do cover a certain percentage. Patients should inquire with their insurance representatives to determine benefits and coverage. Some patients enjoy significant tax savings by allocating funds for LASIK in their pre-tax medical expense account.

### **How do I know if am I a good candidate for contact lenses?**

---

Whether or not contact lenses are a good choice for you depends on:

- Individual needs and expectations
- Patience and motivation during the initial adjustment period to contact lens wear
- Adhering to contact lens guidelines for wear, disinfecting and cleaning
- Diagnosis and treatment of conditions that may prevent contact lens wear.

### **What is the cost of a contact lenses exam?**

---

When comparing the price of a contact lens examination, it's important to consider what services are included. Does the fitting include a thorough eye examination and

## FAQ

follow-up? Can you exchange lenses during the initial fitting, and is there insurance for lost lenses available?

**Contact Lens Fitting Fees are independent of an eye examination and will be charged separately. Fitting fees do not include the price of the contact lenses.**

**Fitting fees include the following:**

**For Contact Lens Renewals:**

- Measurements of corneal curvatures and iris diameter
- Assessment of the cornea under the microscope
- Visual acuities with and without contact lenses
- Assessment of contact lenses in eyes
- Contact lens demonstration samples
- Contact lens solution sample

**For New Contact Lens Fitting** the doctor will perform all of the above steps and the following:

- Initial fitting for selection of the lens
- Teaching session(s) for insertion and removal
- Teaching session for cleaning and care procedures
- One week follow-up care for contact lens related problems only (including refitting, allergic or adverse reactions to the lens or solutions and additional sessions for teaching contact care)

**If you need treatment for an eye condition not directly related to the contact lenses, such as inflamed eyelids or dry eyes, there may be additional charges.** Prices vary for the type of fitting needed. Please call our office for further information

## Do you speak other languages in your office?

---

Yes, Dr. Suji and some of our technicians speak Spanish. Please ask for a Spanish speaking assistant when you call for an appointment.

## Where is your new location?

---

Please click [here](#) for details of our location, map and directions.

Our address is **4280 East West Connector SE, Smyrna, GA 30082.**

Also, please read below.

Directions from:

### **Our old building**

Continue west on Concord Rd toward S. Cobb Dr. Make a left at the first traffic light past our building which is King Springs Rd. Take King Springs Rd to S Cobb Dr. Turn left on S. Cobb Dr. Turn right on East West Connector. Get in left turn lane and make a left at the Jim n Nicks sign. Make an immediate right on the access road. You have now reached the new home of Smyrna Eye Group and The Spectacle Collection.

## FAQ

### **From Atlanta Rd and 285**

Exit on Atlanta Rd and go north to East West Connector. Turn left on East West Connector. The next traffic light is S Cobb Dr. Go past the intersection and get in the left turn lane and make a left at the Jim n Nicks sign. Make an immediate right on the access road. You have reached the new home of Smyrna Eye Group and The Spectacle Collection.

### **From S. Cobb Dr and 285**

Exit on S Cobb Dr and go north to East West Connector. Turn left on East West Connector. Get in the left turn lane and make a left at the Jim n Nicks sign. Make an immediate right on the access road. You have reached the new home of Smyrna Eye Group and The Spectacle Collection.

### **From Cobb Parkway**

Turn onto Spring Rd at the Lexus dealer. Go to Atlanta Rd and turn left. Take Atlanta Rd to East West Dr and turn right on East West Connector. The next traffic light is S Cobb Dr. Go past the intersection and get in the left turn lane and make a left at the Jim n Nicks sign. Make an immediate right on the access road. You have reached the new home of Smyrna Eye Group and The Spectacle Collection.

### **From I 75 going North**

Exit at 285 and go west. Exit at S. Cobb Dr and go north (right turn) to East West Connector. Turn left on East West Connector. Get in the left turn lane and make a left at the Jim n Nicks sign. Make an immediate right on the access road. You have reached the new home of Smyrna Eye Group and The Spectacle Collection.

### **From I 75 going South towards Atlanta**

Exit at 285 and go west. Exit at S. Cobb Dr and go north (right turn) to East West Connector. Turn left on East West Connector. Get in the left turn lane and make a left at the Jim n Nicks sign. Make an immediate right on the access road. You have reached the new home of Smyrna Eye Group and The Spectacle Collection.

### **From East West Connector going East towards Smyrna**

After traffic light at Camp Highland Rd get in right turn lane. Turn right at Jim n Nicks sign and make an immediate right on the access road. . You have reached the new home of Smyrna Eye Group and The Spectacle Collection.

### **From 285**

Exit at S. Cobb Dr. Exit at S. Cobb Dr and go north (right turn) to East West Connector. Turn left on East West Connector. Get in the left turn lane and make a left at the Jim n Nicks sign. Make an immediate right on the access road. You have reached the new home of Smyrna Eye Group and The Spectacle Collection.

### **From Cumberland Mall**

Take Cumberland Parkway going west to intersection of S. Cobb Dr. Go past the intersection and get in left turn lane. You are now on East West connector. Make a left at the Jim n Nicks sign. Make an immediate right on the access road. You have reached the new home of Smyrna Eye Group and The Spectacle Collection.

### **From Paces Ferry and Cumberland Parkway (near Home Depot)**

Take Cumberland Parkway going west to intersection of S. Cobb Dr. Go past the intersection and get in left turn lane. You are now on East West connector. Make a left at the Jim n Nicks sign. Make an immediate right on the access road. You have reached the new home of Smyrna Eye Group and The Spectacle Collection.

FAQ

**Besides your new location, are there any other changes after your move to the East West Connector?**

---

No. We are still providing Excellence in Eyecare the same way we did for many years. Our doctors and staff members are happy to welcome you at our new location.

**Are you still offering services at the old location on Concord Road?**

---

No. We started servicing the community at our new location on **4280 East West Connector SE, Smyrna, GA 30082** since May 23, 2011